

## **BATH AND NORTH EAST SOMERSET**

### **ECONOMIC AND COMMUNITY DEVELOPMENT POLICY DEVELOPMENT AND SCRUTINY PANEL**

Thursday, 23rd January, 2014

**Present:-** Councillors Robin Moss (Chair), Cherry Beath (Vice-Chair), Patrick Anketell-Jones, Brian Simmons, Andrew Furse, Dave Laming and David Martin

#### **49 WELCOME AND INTRODUCTIONS**

The Chairman welcomed everyone to the meeting.

#### **50 EMERGENCY EVACUATION PROCEDURE**

The Democratic Services Officer drew attention to the emergency evacuation procedure.

#### **51 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS**

Councillor Geoff Ward had sent his apologies to the Panel.

#### **52 DECLARATIONS OF INTEREST**

Councillor Cherry Beath declared an 'other' interest in agenda 10 as she is a Member of the Cultural Forum Board.

Councillor Dave Laming declared an 'other' interest in agenda item 12 as he is a Member of the River Regeneration Trust.

#### **53 TO ANNOUNCE ANY URGENT BUSINESS AGREED BY THE CHAIRMAN**

There was none.

#### **54 ITEMS FROM THE PUBLIC OR COUNCILLORS - TO RECEIVE DEPUTATIONS, STATEMENTS, PETITIONS OR QUESTIONS RELATING TO THE BUSINESS OF THIS MEETING**

The Chairman invited Susan Charles to address the Panel.

Susan Charles said that she still didn't receive a response to the issues raised at the last Panel meeting, in regards of the disabled access to Keynsham Leisure Centre.

Members of the Panel debated the issue.

The Panel acknowledged that they received a response from Matthew Smith (Divisional Director for Environmental Services) and requested that a copy of the response should be forwarded to Susan Charles.

The Chairman and Vice-Chair also agreed to visit the site in question, disabled access at Keynsham Leisure Centre, together with Susan Charles.

It was **RESOLVED** to instruct Senior Democratic Services Officer to forward a response from Matthew Smith to Susan Charles.

## **55 MINUTES**

The Panel confirmed the minutes of the previous meeting as a true record and they were duly signed by the Chairman.

## **56 CABINET MEMBERS' UPDATES (15 MINUTES)**

The Chairman invited Councillor Ben Stevens (Cabinet Member for Sustainable Development) to introduce the update (attached to these minutes).

The Panel made the following points:

Councillor Anketell-Jones asked about the European Historic Spas project bid submission to UNESCO.

Councillor Stevens responded that Bath would retain its status as the World Heritage City, and the intention to achieve the European Historic Spa status would be a second designation.

Councillor Beath said that she was the Lead Councillor on the European Historic Spa project. Councillor Beath has been meeting with a group of European City Mayors to further Bath cause in a joint bid to UNESCO for the European Historic Spa project.

Councillor Anketell-Jones asked about the current number of subscriptions to the Hub in the Guildhall.

Councillor Stevens replied that 80 businesses currently subscribed to the Hub.

The Chairman commented that a record number of visitors visited Roman Baths in 2013 and asked if there were any concerns on reaching the point where the Council could not cope with any more visitors. The Chairman also asked if there were any reports on the impact from the Circular Tour that goes from Windsor Castle, to Bath and Stonehenge and back to London.

Councillor Stevens responded that the Council had been concerned with a number of visitors to Roman Baths, hence why there were quite a lot of improvements happening at the site, in terms of the accessibility and safety.

Councillor Stevens also said that the Council had been looking into number of ideas to mitigate any issues with coaches and tours, and also how this matter would fit into the Transport Strategy.

Councillor Laming commented that Cabinet Member's update should include 'The River' as from the next meeting of the Panel. Councillor Stevens agreed with a comment from Councillor Laming.

Councillor Beath commented she understood that the Arts Training Commission had been awarded to organisation in Cornwall and asked if Councillor Stevens could provide more information at the next meeting of the Panel on that decision, in the light of fact that the Council was having a local procurement policy.

Councillor Martin asked about the 'Retrofit Supply Chain' event held in conjunction with the Low Carbon South West.

Councillor Stevens responded that a briefing note could be circulated to Panel Members about that event. The event, as such, was well attended.

The Chairman thanked Councillor Stevens for an update.

The Chairman informed the meeting that the Panel requested an update from Councillor David Dixon (Cabinet Member for Neighbourhoods). The Chairman said that the Panel never received an update from Councillor Dixon.

The Panel suggested that the Chairman should write, on behalf of the Panel, to Councillor Dixon requesting an update for future meetings.

The Chairman agreed with the quest from the Panel.

## **57 COMMUNITY SAFETY: ANTI-SOCIAL BEHAVIOUR, CRIME AND POLICING BILL UPDATE (20 MINUTES)**

The Chairman invited Andrew Snee (Head of Tenancy Solutions in Curo) to give a presentation to the Panel.

The Panel also welcomed Victor da Cunha (Chief Executive from Curo) who was at the meeting.

The following points were highlighted in the presentation:

- Aims of the Anti-Social Behaviour, Crime and Policing Bill
- The tools and powers that disappear
- The new tools and powers available
- Part 1 - Injunctions to Prevent Nuisance or Annoyance
- Part 2 - Criminal Behaviour Orders
- Part 3 - Dispersal Powers
- Part 4 - Community Protection Notices

- Part 4 - Public Space Protection Orders
- Part 4 - Closure Notices and Orders
- Part 5 – Recovery of Possession of Dwelling Houses
- Part 6 – Local Involvement and Accountability
- Leeds Community Trigger Pilot
- Community Trigger Review Process
- Analysis of Calls Received
- Lessons Learned

*A full copy of the presentation is attached to these minutes.*

The Panel made the following points:

Councillor Beath asked if there might be any problems with the Community Trigger process. Councillor Beath said that communications between different agencies could create difficulties within the process.

Andrew Snee responded that the most important part of the Community Trigger would be in information sharing. The Community Trigger process would never work without the relevant information sharing. In future, the services should work together and share working systems between themselves.

Councillor Beath asked about the implications on resources.

Andrew Snee responded that, in the last 12 months, Curo expanded its Tenancy Solutions Team, a move which gave positive results in terms of dealing with anti-social behaviour cases.

Councillor Furse said he was slightly concerned on news that Dispersal Powers would not require consultation with Local Authorities.

Andrew Snee responded that Dispersal Powers would give more powers to the Police and would take away consultation element. Some of the Dispersal Power evidence would feed into the application for the Public Space Protection Orders.

Sue Dicks (Community Manager Partnership Delivery) added that current process, involving the Local Authority, could take up to four months.

Councillor Furse asked about Closure Notices process, which would last for no longer than 48 hours, and how that would lead to Closure Orders, which could last up to six months.

Andrew Snee responded that not only dwelling house would be subject to the Closure Notice – it could also be issued to a pub, and similar places. The Police and Local Authorities could consult on the specific premise and draw up the papers that would be served to the specific property, and that would be the Closure Notice. The matter would then be presented to the Court, in front of the Judge, within 48 hours. The Judge could then look at the case and decide to serve Closure Order, which could last up to six months.

Councillor Furse asked what would be the locality within the 'Recovery of Possession of Dwelling Houses'.

Andrew Snee responded that Curo tend to use Council's Ward Maps as the locality within the 'Recovery of Possession of Dwelling Houses'.

Councillor Simmons asked about the point of contact for the public, once the Bill becomes an Act.

Andrew Snee responded that Curo would be doing some sessions with their residents, making sure that people become aware of new powers, rights and who to contact. Curo would be also working together with the Police and Crime Commissioner. Andrew Snee added that Ward Councillors would be also involved in these sessions.

Councillor Anketell-Jones asked if the Bill would address the issue of aggressive and/or organised begging.

Andrew Snee responded that he would expect from the Bill to address this issue with its tools and powers.

The Chairman asked about the Community Trigger process, in particular how these powers would apply with rented properties.

Sue Dicks responded that this was an area of the Bill still under consultation between different agencies, partners and authorities. Sue Dicks also said that the Council would be monitoring closely the development in this area.

Sue Dicks also said that the Council, in respect of the Community Trigger, had had some measures in place two to three years ago. Instead of focusing on offenders at that time, the Council focused on repeated victims. Sue Dicks commented that the Council worked together with the Police and Curo on that project and thanked Curo for a support in that time.

Andrew Snee also added that Curo have been planning to appoint Victim Support Officer soon.

It was **RESOLVED** to note the context of the report and presentation and to receive a further update on the Anti-Social Behaviour, Crime and Policing Bill in near future.

## **58 B&NES ECONOMIC STRATEGY (30 MINUTES)**

The Chairman invited David Redgewell to address the Panel with his statement. The Chairman also acknowledged that the Panel received background information from David Redgewell on this subject.

David Redgewell said that B&NES Economic Strategy had to be a part of the Local Enterprise Partnership (LEP) Economic Strategy. David Redgewell also said that some areas in North East Somerset might feel isolated from the central economic

development in Bath. Transportation should be an integral part of every Economic Strategy in the area.

The Chairman invited John Wilkinson (Divisional Director Community Regeneration) to give a presentation to the Panel.

The following points were highlighted in the presentation:

- Context for the Review
- Public Services Board : The Vision for B&NES
- Already renowned as one of the most desirable places in the country, though not always
- How do we compare with other areas?
- Beautifully inventive... for all: An affordability metric?
- What do we need to do?
- Economic Strategy review
- Purpose of the review
- Key objectives – overall
- Measures of success – by 2026
- Measures of success – Progress 2013
- Health & Wellbeing Strategy Theme
- Draft Core Strategy
  - Housing and jobs
  - The Strategy – Map of the region
- Economic forecast
- Vision
- Timetable

*A full copy of the presentation is attached to these minutes.*

Members of the Panel debated the presentation and the report from John Wilkinson and made the following recommendations, to be considered in the Economic Strategy:

**Graduate retention** – the Strategy should strongly focus on the retention of post-graduates.

**Employment in North East Somerset** – the Strategy should focus on an increase in employment in North East Somerset area.

**Ex Ministry of Defence sites** – the Strategy should address that those sites must retain some employment use, rather than becoming solely residential areas.

**Minimise the closure of businesses in the area** - the Council should be looking of having a dialogue with businesses in the area, in particular what were their needs for accommodation, locality, employment space, and similar.

**Housing and employment delivery** – the Strategy should strongly focus on the adequate housing delivery, and those developers who were planning to build houses

also deliver jobs they have been promising in their planning applications. The Strategy should also comprise what actions would be taken to achieve job predictions.

**More about the sustainability** – in particularly as part of the health and wellbeing aspect of the Strategy.

**Low-carbon** – the Strategy should provide a vision of business and employment opportunities within the low-carbon industry.

**Planning process** – the Strategy should be important part of the planning process, and vice versa.

**Work with two universities in Bath** – the Panel felt that both universities should be mentioned in the Strategy, in particular economic activity within universities.

**Arts and Culture** – the Strategy should give arts and culture a bit more prominent place.

**Rural skills** – the Strategy should champion rural skills, such as farming thatching, etc.

**Small businesses** – the Strategy should focus on helping small businesses in the area.

At this point of the meeting the Panel paid a tribute to Angela Ladd, who was the driving force behind the small business community. Angela Ladd died recently following a long battle with cancer.

It was **RESOLVED** to:

- 1) Request from officers to consider recommendations from the Panel; and
- 2) Receive the Economic Strategy report from March 2014 meeting.

## **59 VISITOR CONTRIBUTION PRESENTATION (20 MINUTES)**

The Chairman invited John Wilkinson to give a presentation to the Panel.

John Wilkinson apologised to the Panel for not having a proper report when the agenda was published, and reason for that was because officers had been waiting for an outcome of tourism forums which were held this week.

The following points were highlighted in the presentation:

- Background
- Update

- Potential Options
- Next Steps

*A full copy of the presentation is attached to these minutes.*

The Panel made the following points:

The Chairman commented that the Panel had been asking for this issue to be presented to the Panel for a number of months. The Chairman had a few concerns about this matter. This would not be potential £1m directly coming to the Council, but as direct investment to tourism, and if it didn't work then the investment would not go where it should go. The Chairman had a concern that the scheme would be a voluntary scheme and he suggested that the Panel could hear whether in open or close session, about examples in other parts of the United Kingdom.

Councillor Ben Stevens replied that the Council would cover any shortfall to Bath Tourism Plus if the Visitor Contribution was short of £1m. The voluntary arrangements would partly depend on the Government guidance. Councillor Stevens also said that the scheme could get close to £1m if it is implemented in a right way.

Councillor Laming said that the river was one of the most important attractions for the city, and should be used as a creator of financial input for the tourism.

Councillor Martin said it would be useful to know which other cities were using the same scheme. It would be also useful to know where the money (visitor contribution) would go.

John Wilkinson commented that in implementing any scheme the Council would need to be clear with the public about how the contributions would be used.

Councillor Beath said that contributors would need to see how this would help them, and that the money would go straight to tourism and not to the Council.

Councillor Stevens agreed with Councillor Beath that the Council must be transparent with contributors and visitors on this issue.

The Chairman said that people would need to see this as an investment in the heritage site, and not into Council coffers. This would be an investment in existing tourist facilities, though it would not give people an option to come to North East Somerset venues.

The Chairman commented it was good that guarantees were made to the Bath Tourism Plus in case of the shortfall though it would leave the Council with a hole in the budget.

It was **RESOLVED** to note the presentation.



## 60 THE RIVER REGENERATION TRUST STRATEGIC PLAN 2014-2015 (10 MINUTES)

The Chairman invited James Hurley (The River Regeneration Trust TRRT rep) to give a presentation to the Panel.

The following points were highlighted in the presentation:

- TRRT's mission
- TRRT's aim for 2014-2015
- TRRT's Objectives 2014-2015
- TRRT's Eight Key Priorities 2014-2015
- TRRT's story so far
- TRRT's belief in Green Jobs - Circular Economy
- TRRT's belief in Affordable Homes for Boat Dwellers
- Proposed Organogram for B&NES River Strategy

*A full copy of the presentation is attached to these minutes.*

The Panel made the following points:

Councillor Laming, the River Champion for the Council and the Vice-Chair of the Trust, welcomed the presentation from James Hurley and highlighted lack of co-ordination between the departments in the Council and also between other agencies.

Councillor Laming circulated to the Panel a copy of the scoping study prepared by the River Regeneration Trust.

Councillor Beath welcomed the presentation and the report. Councillor Beath appreciated that the Trust had been flagging up the river aspect of Bath, and Keynsham, in terms of its contribution to the economy. Councillor Beath also said that she would like to see a financial breakdown; in particular how the money put in for the river development would contribute to the economy.

Councillor Beath also suggested that the Trust should encourage a volunteer workforce to clean pathways along the river.

James Hurley responded that some of the Trust Members had been engaging a few community groups to pick up the litter along the river.

James Hurley also said that the Trust had received from the Council a list of most of the landowners along the river.

Councillor Laming welcomed a comment from Councillor Beath on encouraging volunteers to help cleaning pathways along the river, though one of the obstacles in communicating with the community was a lack of dedicated point of contact.

Councillor Laming said that there was a strong need for a single point of contact which would deal with anything related to the river.

Councillor Anketell-Jones said it was very important to raise the profile of the river, as water had more and more economic, social and cultural impact on the city. Councillor Anketell-Jones expressed a slight concern on potential development of overlaps with other, existing, services and suggested that some kind of analysis should be conducted between the Trust and the existing services along the river (i.e. there might be already a point of contact, etc.).

Councillor Laming agreed with Councillor Anketell-Jones and added that nobody so far co-ordinated any work related to the subject.

It was **RESOLVED** to note the report and the presentation.

## 61 PANEL WORKPLAN

It was **RESOLVED** to note the workplan with the following additions:

- B&NES Economic Strategy (March 2014)
- Anti-social behaviour, Crime and Policing Bill further update (date to be confirmed)

The meeting ended at 3.45 pm

Chair(person) .....

Date Confirmed and Signed .....

**Prepared by Democratic Services**

## **Cabinet Member Update**

Cllr Ben Stevens – Cabinet Member for Sustainable Development

### **Economic Development and Regeneration**

- New employment figures show an improving situation in Bath and North East Somerset. The figures for Bath are approximately 20% lower than the previous year.
- Enterprise Area Masterplan: Jones Lang LaSalle viability report on Innovation Quay largely complete and has strongly informed the Masterplan team's work. Transport Strategy emerging recommendations are also being incorporated. Fielden Clegg Bradely team on track to deliver draft final report by end of May
- Full public consultation (on the Masterplan and Transport Strategy) will be carried out as part of the Placemaking Plan from November 14

### **Employment and skills**

- Successful completion of Employment & Skills Section 106 provisions on BWR phase 1 including the establishment of 10 apprenticeships
- Keynsham Town Centre Redevelopment – on track to achieve outcomes on apprenticeships (3) and work placements for care leavers (2) under Recruitment & Training Plan with main contractor
- Employment & Skills Section 106 Agreement formalised with Bovis Homes in relation to redevelopment of Purnell Paulton factory site
- 16 new apprenticeship starts in B&NES Council since April 2013 and on course to achieve year-end target of 20 new starts
- Inaugural Manufacturing Forum held at Norton Radstock College
- Retro fit supply chain event held in conjunction with Low Carbon South West – 30 attendees from local businesses

### **Business Support and Worklessness**

- Since April 2013 200+ businesses have received individual support through the Council's SLA's with Cool Ventures and Low Carbon SW.
- In conjunction with Cool Ventures we have engaged with Job Centre Plus, Learn Direct and the National Careers Service to provide a self-employment route for the longer term unemployed.
- In the last quarter the Worklessness Team have assisted 26 people into employment ( from their target groups – long term 12months+ unemployed and vulnerable care leavers )
- The re-configured Invest in Bath website is due to be launched in March. Covering the B&NES area it will serve as a front door for businesses seeking information on business support services, new investment opportunities and links to a range of business facing Council services.
- Arrangements have been finalised for The Guild Co-Working Hub to host the first B&NES Hackday on the 23<sup>rd</sup> and 24<sup>th</sup> March. The event will bring together software designers and developers from across the authority area to compete and develop a smartphone friendly application that will be of benefit to the entire community.
- We are working closely with the Events Team on the development and delivery of the Bath Digital Festival, a week-long event, which showcases the cities strengths in digital technologies, scheduled for the end of October.

### **Arts and Culture**

- A consortium of Bath and Bristol organisations have been awarded £350,000 grant from a joint Visit England & Arts Council England Fund called 'Cultural

## **Cabinet Member Update**

Cllr Ben Stevens – Cabinet Member for Sustainable Development

Destinations’. This is for developing imaginative solutions for marketing cultural activity (arts and heritage) to attract ‘cultural tourism’. Bath Tourism Plus and Cultural Forum for the Bath Area have been key partners in this initiative. Our bid was one of only 2 to receive the full amount of funding.

### **Heritage Services**

- BBC West Children in Need: anchored from the Roman Baths on 15 November; reached a live UK audience of 9.8 million people.
- Bath Record Office grant: £41,567 from the National Cataloguing Grants Programme Scheme to catalogue Bath Corporation records;
- Fashion Museum grant: £2,500 from The Prince’s Foundation for DesignQuest;
- Bath and the Great Western Railway exhibition at the Victoria Art Gallery;
- Customer Service Excellence: status renewed with a record 10<sup>th</sup> ‘compliance plus’;
- China Welcome Charter: Roman Baths part of VisitBritain in-bound tourism promotion;
- Learning Outside the Classroom: Fashion Museum + Roman Baths Quality Badges renewed;
- Roman Baths visitor numbers: 996,143 in calendar year 2013 – a record.

### **World Heritage Site**

- European Spas project nicely on course (briefing note coming out end of this week), and initial submission of a bid to UNESCO is programmed for May this year.



hello

## Anti-Social Behaviour, Crime and Policing Bill; A Practitioner Perspective

Andrew Snee, Head of Tenancy Solutions, Curo.

[www.curo-group.co.uk](http://www.curo-group.co.uk)



# Aims of the Anti-Social Behaviour, Crime and Policing Bill -

- To introduce simpler, more effective powers to tackle anti-social behaviour.
- To speed up the process and reduce the cost
- To move away from approach which criminalises people, especially young people
- To provide better protection for victims and communities
- To empower victims and communities



# The Anti-Social Behaviour, Crime and Policing Bill

- At Committee Stage in the House of Lords
- Expected to become law by Spring 2014
- Bill is in 13 parts;
- Part 1 – Injunctions to prevent nuisance & annoyance
- Part 2 – Criminal Behaviour Orders
- Part 3 – Dispersal Powers
- Part 4 – Community Protection; Community Protection Notices, Public Space Protection Orders, Closure of Premises
- Part 5 – Recovery of Possession of Dwelling Houses
- Part 6 – Local Involvement & Accountability; Community Remedies, Community Trigger
- 7 – 13 relate to dogs, firearms, forced marriage, College of Policing, terrorism and sex offenders.



# The tools and powers that disappear

- Anti Social Behaviour Orders (+ ISOs & IOs)
- Anti Social Behaviour Injunctions
- Drink Banning Orders
- Litter & Graffiti Orders
- Designated Public Place Orders
- Dog Control Orders
- Gating Orders
- Crack House Closures
- Nuisance Property Closures





# The new tools and powers available

- Injunction to Prevent Nuisance or Annoyance
- Criminal Behaviour Order
- Community Protection Notice
- Public Space Protection Order
- Closure Notice (temporary)
- Closure Order
- Absolute Ground for Possession



# Part 1 - Injunctions to Prevent Nuisance or Annoyance

- A purely civil order
- Available to the police, Registered Providers, Local Authority, Environment Agency and NHS
- Tenure-neutral
- Evidence standard = balance of probabilities, working increasingly towards beyond reasonable doubt
- Mandatory conditions can apply
- Breach = contempt (no CPS involvement)
- 18 and over (no limit on length)
- County Court hearings
- 10-17 year olds (orders up to 1 year)
- Youth Court hearings



## Part 2 - Criminal Behaviour Orders

- Very similar to CRASBO's
- Available in conviction in any court
- Where the offender has behaved in a manner causing alarm, harassment or distress
- The order must help prevent such further behaviour
- Prohibitions and mandatory conditions will apply
- Only the prosecutor can apply for an order (CPS)
- 1-3 years for juveniles, 2 years plus for adults



## Part 3 - Dispersal Powers

- Give police the power to disperse individuals or groups causing or likely to cause ASB in public places.
- A police inspector can authorise the use of the power in a specified area for a period of up to 48 hours
- Can require a person to leave an area and not return for up to 48 hours.
- Can require a person to surrender items causing or likely to cause ASB
- Does not require consultation with the local authority



## Part 4 - Community Protection Notices

- A requirement to an individual (over 16) or body to stop, do or take steps to achieve a defined result, served after an informal written warning has been ignored or ineffective
- Applicable to conduct having a detrimental effect on the quality of life in a locality where the behaviour is unreasonable and persistent (Not to overlap with statutory nuisances)
- Can be issued by the local authority or the police; breach is an offence dealt with by fine, remedial order or forfeiture (Magistrates Court) or Fixed Penalty Notice



## Part 4 - Public Space Protection Orders

- An order made by the local authority in consultation with the police and PCC to control a particular nuisance or activity in a specific public area which has a detrimental effect on the quality of life in a locality, is unreasonable and persistent
- Impose a requirement to stop or start specific activity
- Breach is an offence and can be dealt with by a FPN or prosecution in the Magistrates Court
- The orders run for up to 3 years and can be varied if necessary



## Part 4 - Closure Notices and Orders

- Both the police and the local authority may issue Closure Notices on any property where there is, or a threat of, disorderly or offensive conduct, serious nuisance or criminal behaviour.
- Closure Notices would last for no longer than 48 hours. Only those habitually resident would be allowed entry during this time.
- Notice may be converted into orders, lasting up to 6 months, on immediate application to the magistrates court where it can be shown the order is necessary to stop the activity continuing, occurring or recurring.



# Part 5 – Recovery of Possession of Dwelling Houses

- Extends discretionary ground for possession where offence was committed at the scene of a riot
- Provides an absolute power of possession modelled on the introductory tenancy process where one of four triggers applies;
- Convicted of a violent or sexual offence, offence against property, supplying drugs or production with intention to supply where the offence is indictable and committed in the locality in the previous 12 months
- Proven breach of an IPNA or CBO in the previous 12 months.
- Property closed as a result of a court granting a closure order for more than 48 hours.
- Conviction for breach of a noise abatement notice under the statutory nuisance regime





## Part 6 – Local Involvement and Accountability

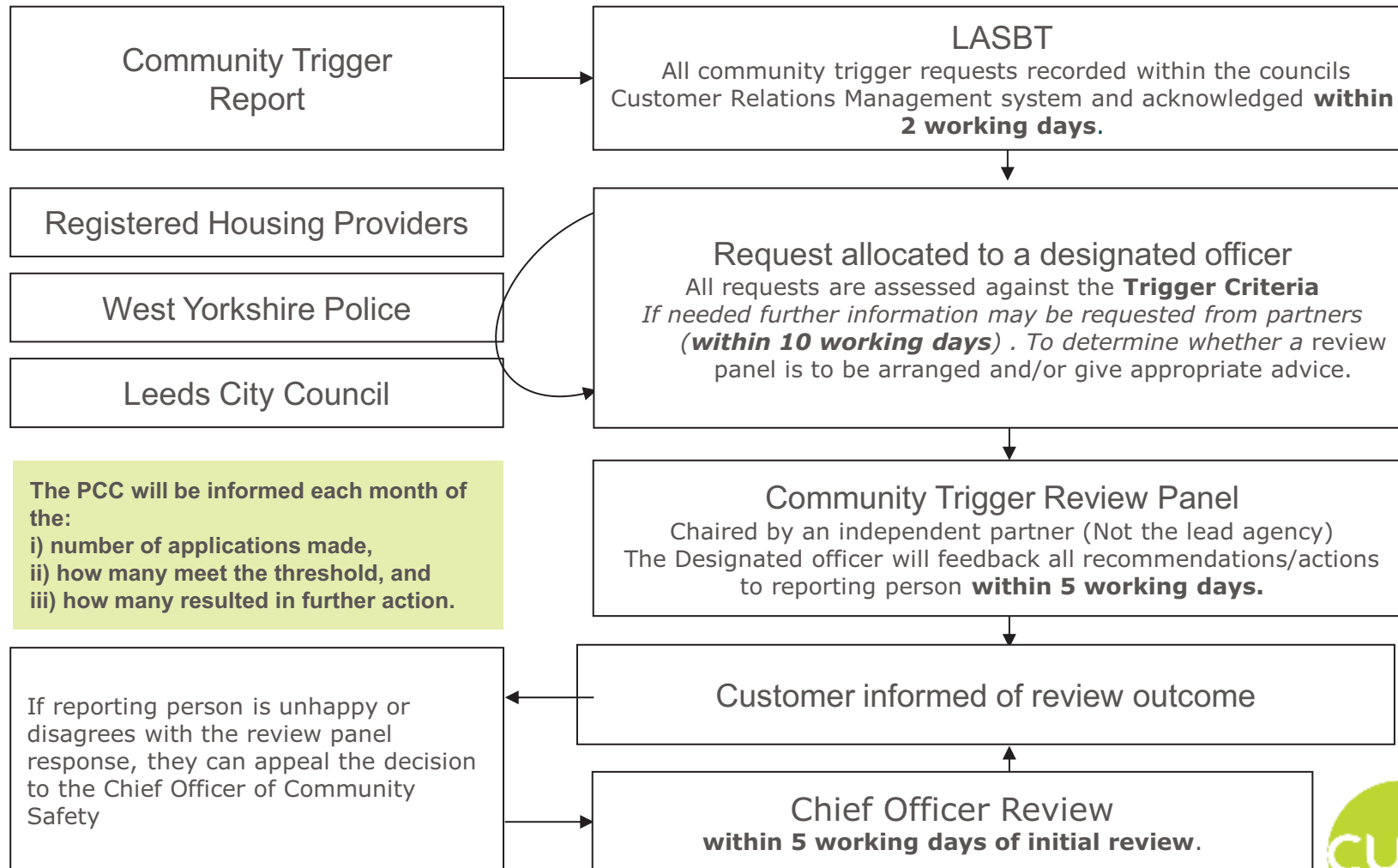
- Community Remedy – to give victims a say in the out-of-court punishment of offenders for low-level crime and ASB
- Community Trigger – to give victims and communities the right to request a review of their case and bring agencies together to take a joined-up, problem-solving approach to find a solution (3 complaints in the past 6 months)

# Leeds Community Trigger Pilot

- *The reporting threshold is;-*
- A Complainant has reported the same problem
- **3 or more times in the past 6 months** to the Council, Police or their landlord, and no action has been taken
- Or
- Different complainants have made reports about the same problem
- **5 times in the past 6 months** to the Council, Police or their landlord and no action has been taken
- Or
- A complainant has reported **1 incident or crime motivated by hate in the last 3 months** to the Council, Police or their landlord and no action has been taken



# Community Trigger Review Process



# Analysis of Calls Received

- Leeds Community Trigger pilot went live on 04/07/13
- 43 calls received to date;
- 20 were already active cases with Housing or LASBT
- 15 were new requests for service
- 3 were formal complaints about service
- 3 were not ASB related and were referred onto other LCC services (parks & benefit fraud)
- 1 was requesting a form
- Only 1 call has met review criteria
- Note that 18 of these calls relate to noise nuisance



# Lessons Learned

- Trigger Review
- The case meeting the trigger criteria was a ASB case being managed by the relevant Registered Social Landlord.
- A case review was held and they were advised regarding gaps in their investigation and clear actions were agreed to ensure an appropriate response was provided to the customer;
- - Re-investigate (Sub-letting issues)
- - Collect Nuisance Diary books
- - Assess evidence for 'Notice to Quit'
- - To keep customer updated



# Lessons Learned

- General
- Ensure there is a robust infrastructure in place to deal with the community trigger calls
- Ensure staff answering the calls have the right training and are able to empathise, understand the impact and processes to deal with ASB.
- Improve communication with internal partners
- Customers with active cases were signposted inappropriately by well-meaning colleagues in customer services who misunderstood the criteria.
- Trigger does act as 'safety net' to capture customers who may not have accessed service otherwise with 15 new enquiries opened
- Service improvements identified to improve responses & communication re: noise nuisance complaints



# Economic Strategy Review



Economic  
&  
Community  
Development  
PD&S Panel  
23<sup>rd</sup> January  
2014

# Context for the Review

## Public Services Board

**Living**

**Working**

**Getting  
Around**

Health &  
Wellbeing  
Strategy

Economic  
Strategy

Transport  
Strategy

**Co-ordinated  
Approach**



## Public Services Board : The Vision for B&N

Bath and North East Somerset will be internationally renowned as a *beautifully inventive* and entrepreneurial 21st century place with a strong social purpose and a spirit of wellbeing, where everyone is invited to think big – a ‘connected’ area ready to create an extraordinary legacy for future generations





**Put the vision at the heart of our work**



**Compare with the best in the world**

# We're already renowned as one of the most desirable places in the country...

## TOP 5 CITIES TO MOVE TO

1. York (10 per cent)
2. Bath (6 per cent)
3. Brighton and Hove (6 per cent)
4. Edinburgh (6 per cent)
5. Truro (5 per cent)

## MOST BEAUTIFUL CITIES

1. York (17 per cent)
2. Bath (12 per cent)
3. Edinburgh (10 per cent)
4. London (7 per cent)
5. Oxford (5 per cent)

Daily Mail 5/07/11

## TOP TEN 'HAPPIEST' PLACES TO LIVE IN THE UK

- |      |                      |
|------|----------------------|
| 1st  | Harrogate            |
| 2nd  | Stockport            |
| 3rd  | Ipswich              |
| 4th  | Exeter               |
| 5th  | St Albans            |
| 6th  | Kingston upon Thames |
| 7th  | Bath                 |
| 8th  | Worcester            |
| 9th  | Bromley              |
| 10th | Truro                |

Right move 26/03/13

## Best UK city

For some, 13 is an unlucky number. But not for Edinburgh, which dances off into the night again as the top UK city for the 13th year on the trot. It will be interesting to see if London in 19th position can capitalise on its time under the Olympic spotlight this summer and climb up the table or even put in a challenge to Edinburgh's crown next year. But northern cities tend to dominate this category, and it's to the historic charms of York and Durham, and the vibrant arts scene and nightlife of Liverpool and Glasgow that our readers tend to turn for their city breaks.

- 1 Edinburgh
- 2 Bath
- 3 York
- 4 Liverpool
- 5 Cambridge

Guardian Travel 29/09/12

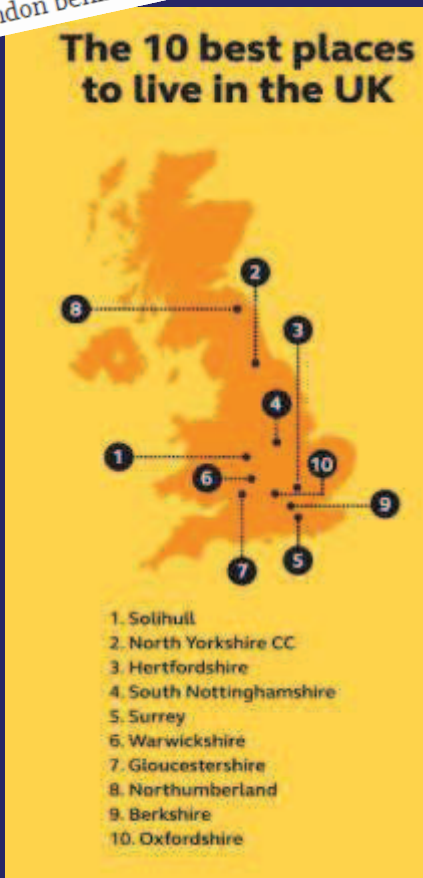
Daily Telegraph 25/09/13

Live in London? No thanks, I'm happier in Bath

Born-and-bred Londoner Simon Horsford never imagined he'd enjoy life in the Cotswolds. Big Smoke - but a cottage with a garden in Bath has surpassed all his expectations.



Money  
Supermarket  
14/11/13



Independent  
18/10/13

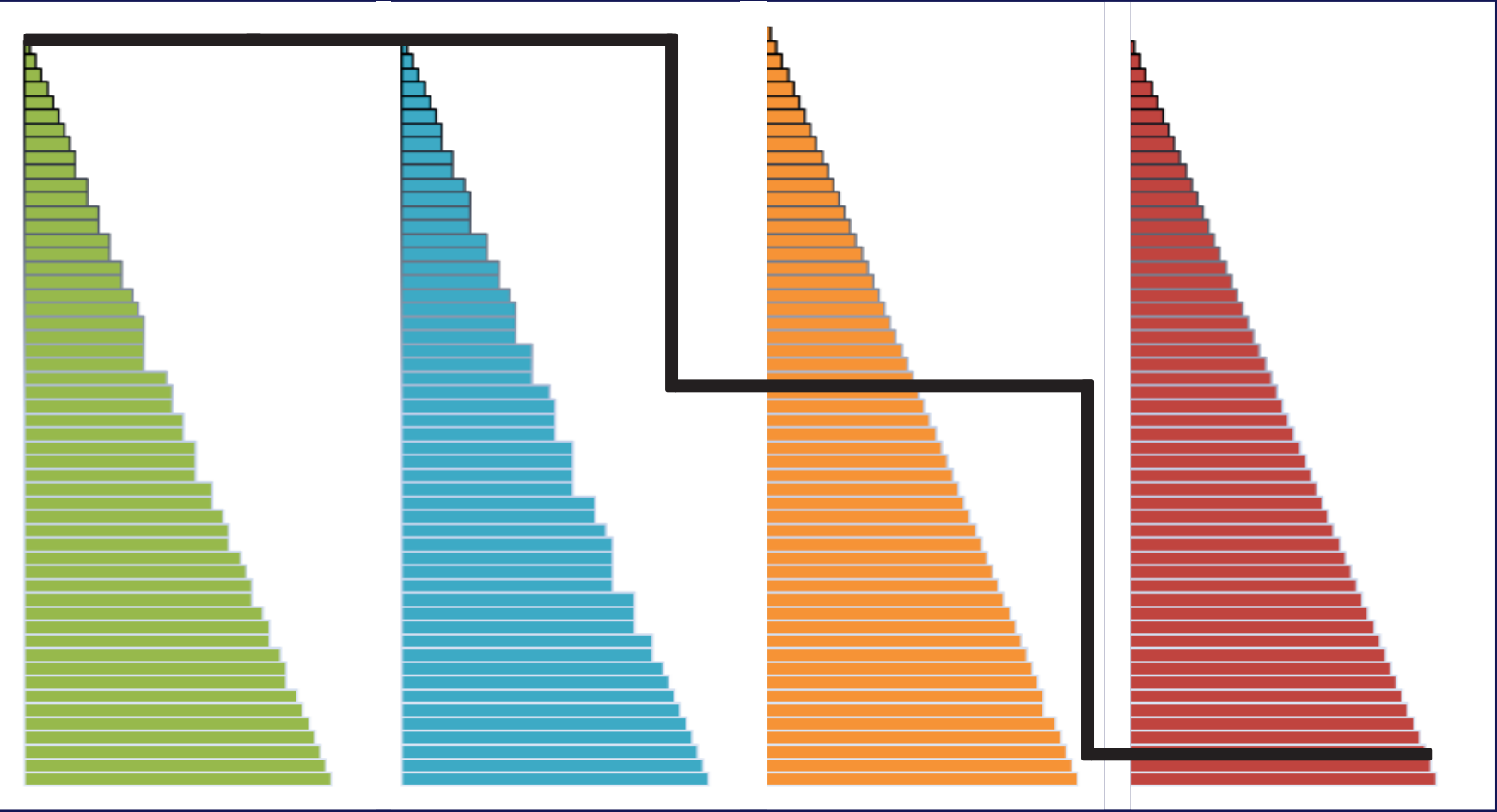
# But not always...

Here are the top 20 UK cities for young people:

1. Cardiff
2. Coventry
3. Newcastle
4. Liverpool
5. Edinburgh
6. Leicester
7. Brighton
8. Bristol
9. Belfast
10. Leeds
11. Glasgow
12. Sunderland
13. Hull
14. Birmingham
15. London
16. Manchester
17. Bradford
18. Nottingham
19. Sheffield
20. Wakefield

# How do we compare?

Best



Worst

Happiness

Life Expectancy

Workplace Wages

House price to residential wages

# Beautifully inventive... for all: An affordability metric?

- Increase wages?
- Reduce costs?
- Learn from excellent places...



## What do we need to do?

Quality of work

Ease of travel

Attracting new businesses

Design and cost of housing

Local incomes

Education and training

Keeping skilled workers

# Economic Strategy review





# Purpose of the review



**Update Action Plan & Review Success Measures**



**Address new Partnership agenda**



**Address the latest socio-economic situation**



**Take a whole economy approach**

- Embrace the visitor, leisure, cultural & housing need agendas



**Relate to the key themes in the Joint Health & Wellbeing Strategy**



## Key objectives - overall

- **Improve local prosperity & well-being through a more productive , competitive and expanded economy**
- **Increase overall productivity & average wage levels**
- **Build on strengths in ICT / Creative Industries / Financial & Business Services to deliver a higher value added economy**





## Measures of success – by 2026

- **Grow employment in information & communications and professional scientific & technical services from 13% of the economy to at least 20%**
- **Increase overall productivity in the District by at least 30%**
- **Increase gross average workplace wages to at least the national average**
- **Improve levels of working age residents with at least Level 2 NVQ**
- **Increase job availability in Somer Valley by at least 40%**

# Measures of success – Progress 2013

Key Measure of Success	Target for 2013 Strategy review	Actual
Employment across B&NES	Increase of 1%	Decrease of 3% ( loss of circa 3,000 jobs )
Proportion of employment in SIC Industries J (information and communications) and M (Professional, Scientific and Technical)	Increase from 13% of employment to 14%	Static at 13% (10,400 jobs - 2011)
Gross weekly average earnings Increase to national average	Increase from 94% to 95% of GB average	97% of GB average (2012)
Increase level of working age population with at least NVQ 2+	Increase from 72% to 77%	79% (2012)
Increase overall average productivity in District	Increase of at least 0.5% on benchmark	Reduction of 2.4% on 2008 benchmark
Increase job availability in Somer Valley	Maintain levels	Maintained ( overall 11,000 jobs )



## Health & Wellbeing Strategy Theme

**The Health and Wellbeing Board will work in partnership with the Bath and North East Somerset Economic Partnership, the Bath and North East Somerset Learning Partnership and the West of England Local Enterprise Partnership to build a strong economy supporting the skills development necessary to create more local job opportunities, promote job creation, ensure appropriate jobs are available, improve connections between employers and job seekers, and support the network of apprentices, interns, and undergraduate placement schemes.**

### **Creating fairer life chances**

#### **Improve skills, education and employment**

Key to creating fairer life chances for all is ensuring that our local communities have access to good quality education and employment opportunities.

Publication Version December 2010

**Bath and North  
East Somerset**

# Draft Core Strategy

**Bath & North East  
Somerset Council**



Bath and North East Somerset  
Local Development Framework

# Housing and jobs

HOUSING	
<b>Total Need</b>	<b>8,637</b>
<b>Total Supply</b>	<b>10,700</b>
<b>Boost for Affordable</b>	<b>2,000</b>
<b>Total</b>	<b>12,700</b>
JOBS	
<b>Net employment growth</b>	<b>10,400</b>
<b>Gross jobs needed</b>	<b>15,600</b>

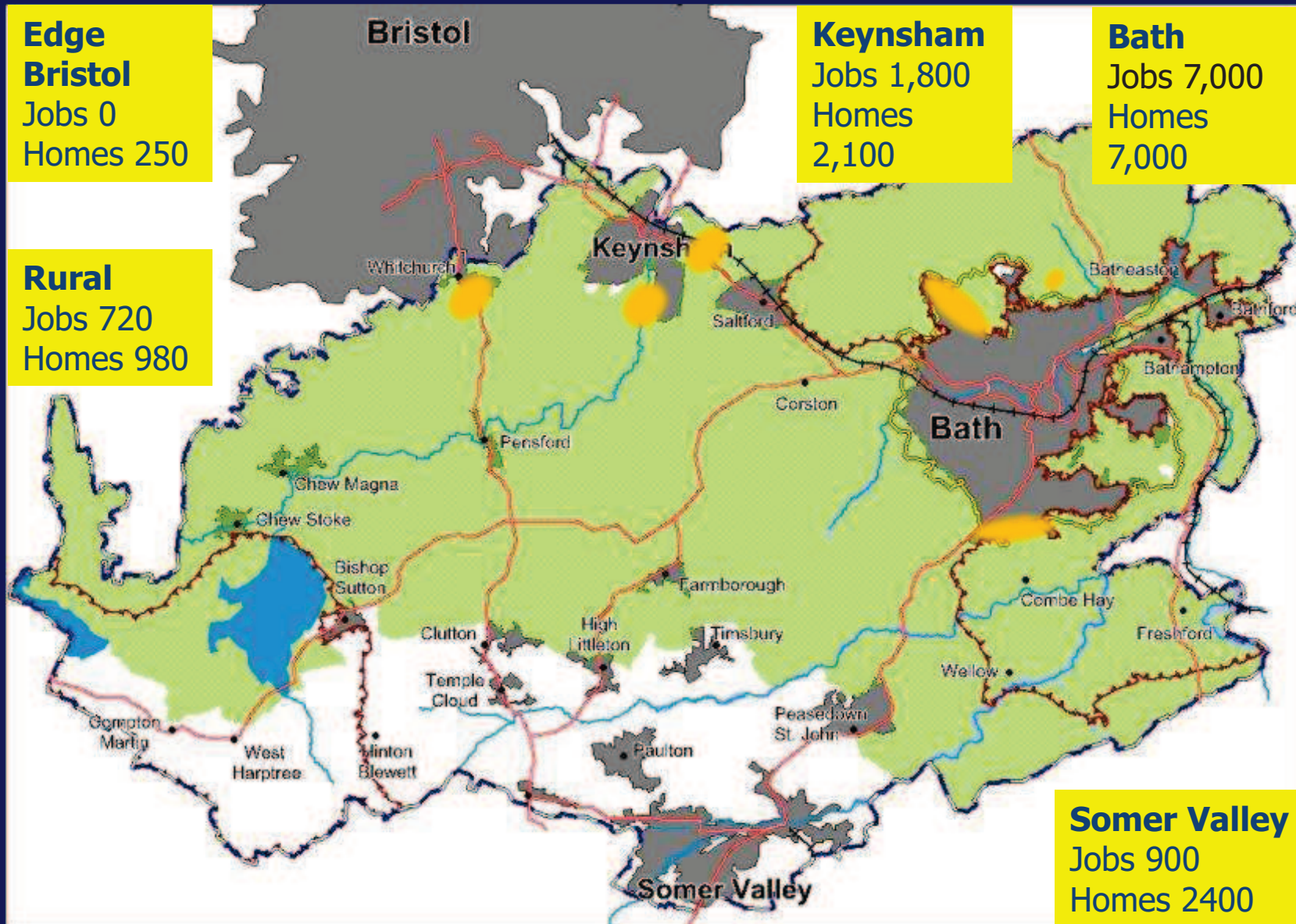
# The strategy

**Edge  
Bristol**  
Jobs 0  
Homes 250

**Rural**  
Jobs 720  
Homes 980

**Keynsham**  
Jobs 1,800  
Homes 2,100

**Bath**  
Jobs 7,000  
Homes 7,000





# Economic forecast

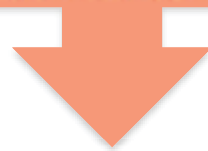
## Overall...

- GVA to grow by £1.6bn to £4.7bn
- Average productivity per job to increase by £12.4K to £50.3K

- Financial & Business Services + 6,700 jobs
- ICT & Creative Industries + 1,900 jobs
- Distribution & Retail + 1,900 jobs
- Tourism & Leisure + 1,400 jobs
- Health Services + 1,000 jobs
- Arts Entertainment & Recreation + 1,000 jobs

...Key  
growth  
areas

Our Vision is Bath and North East Somerset will be internationally renowned as a “beautifully inventive” entrepreneurial 21st century place with a strong social purpose and a spirit of wellbeing, where everyone is invited to think big – a ‘connected’ area ready to create an extraordinary legacy for future generations



# Economic Strategy

People

Place

Infrastructure & Connectivity

Employment & Skills

Health & Well-being

Culture Arts & Events

Successful City

Sustainable Rural Communities

Vibrant Market Towns

Key Sectors

New Business Space

Business Support & Promotion

Connectivity

Housing

“For B&NES to have an economy with sufficient quality, sustainable jobs at all levels and, for local residents to have the skills to enable them to progress through the labour market and earn incomes, which will enable them to achieve their economic potential and competitiveness”

Business Growth

Social Mobility

Maximising B&NES  
Return On Investment

Support Employment, Business  
Competitiveness and Business Start-ups

Increase and improving employability and  
skills

Increase Targeted  
Recruitment and Training  
(TR&T) opportunities

Increase in  
enterprise and  
self  
employment

Increase in  
uptake of  
employer led  
training

Improved  
Apprentice  
Take-up  
& Graduate  
Retention  
Levels

Lower level of  
older  
Claimants

Reduced  
NEETS

Welfare  
to  
Work

TR&T in  
Procurement  
Policy

Embed TR&T in  
S106  
agreements

Sustainable supply of skilled residents to facilitate business  
growth and improved Health & Wellbeing.

# Timetable

MEETING	Nov	Dec	Jan	Feb	March	April	May
Officer Working Group	Yellow	Yellow	Yellow	Yellow	Yellow		
Senior Management Team			Yellow		Yellow		
Informal Cabinet			Yellow		Yellow		
PD&S Panels			Yellow		Yellow		
Cabinet						Yellow	
Council							Yellow
Strategy Launch							Yellow

# **Economic and Community Development PDS**

## **Update – 23 Jan 2014**

# **Visitor Contribution Scheme**

# Background

- » Introduction forms part of the Approved Medium Term Service and Resource Plan
- » Linked to continued investment by the Council and partners in Tourism and Visitors
- » Total £1M recurring income by end 2015/2016
- » Will be a totally voluntary scheme
- » An Opt-Out Contribution basis is preferred
- » The buy in from each Individual Tourism Employee will be imperative if we are to realise this level of income if 'opt-in' becomes the only possible approach

# Update

- » Officer Project Group has been established with external support.
- » Working closely with Bath Tourism Plus and tourism sector
- » Focus on Identification of Options for Full Feasibility
- » Four Key Workstreams:
  - » Engagement with local tourism industry
  - » Branding and Story
  - » Options Feasibility
  - » Finance and Legals

# Potential Options

Work in Progress – may include:

- » Voluntary contribution – aimed at overnight visitors
- » Voluntary contribution linked to Council owned visitor attractions
- » As above for privately owned visitor attractions
- » Mobile telephone contributions via text / app or similar.
- » Others including ideas from business.



# Next Steps

- » Identification of Voluntary Contribution options in partnership with the tourism sector
- » Engagement with business representatives to help identify and establish feasibility of options and other ideas
- » Completion of Feasibility Studies
- » Update and Feedback from Consultation
- » Completion of Branding options
- » Formal Cabinet Decision – May 2014
- » Implementation - phased from May 2014

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# The River Regeneration Trust

## Achievements to date and future activities

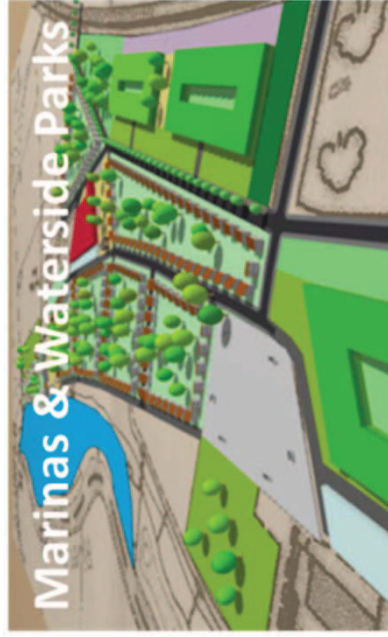
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B&NES ECD PSD  
January 2014

- Re-connect the river corridor with the local community
- Promote and encourage leisure and sustainable development
- Bring about investment from the public and private sectors
- Liaise with landowners and stakeholders about their projects
- Assist in dealing with flood issues
- Protect & enhance biodiversity



- Establish a presence in the Boathouse alongside Pulteney Weir
- Prioritise our activities to help facilitate and support the flood, safety and regeneration projects within B&NES
- Develop with others, the B&NES River Strategy



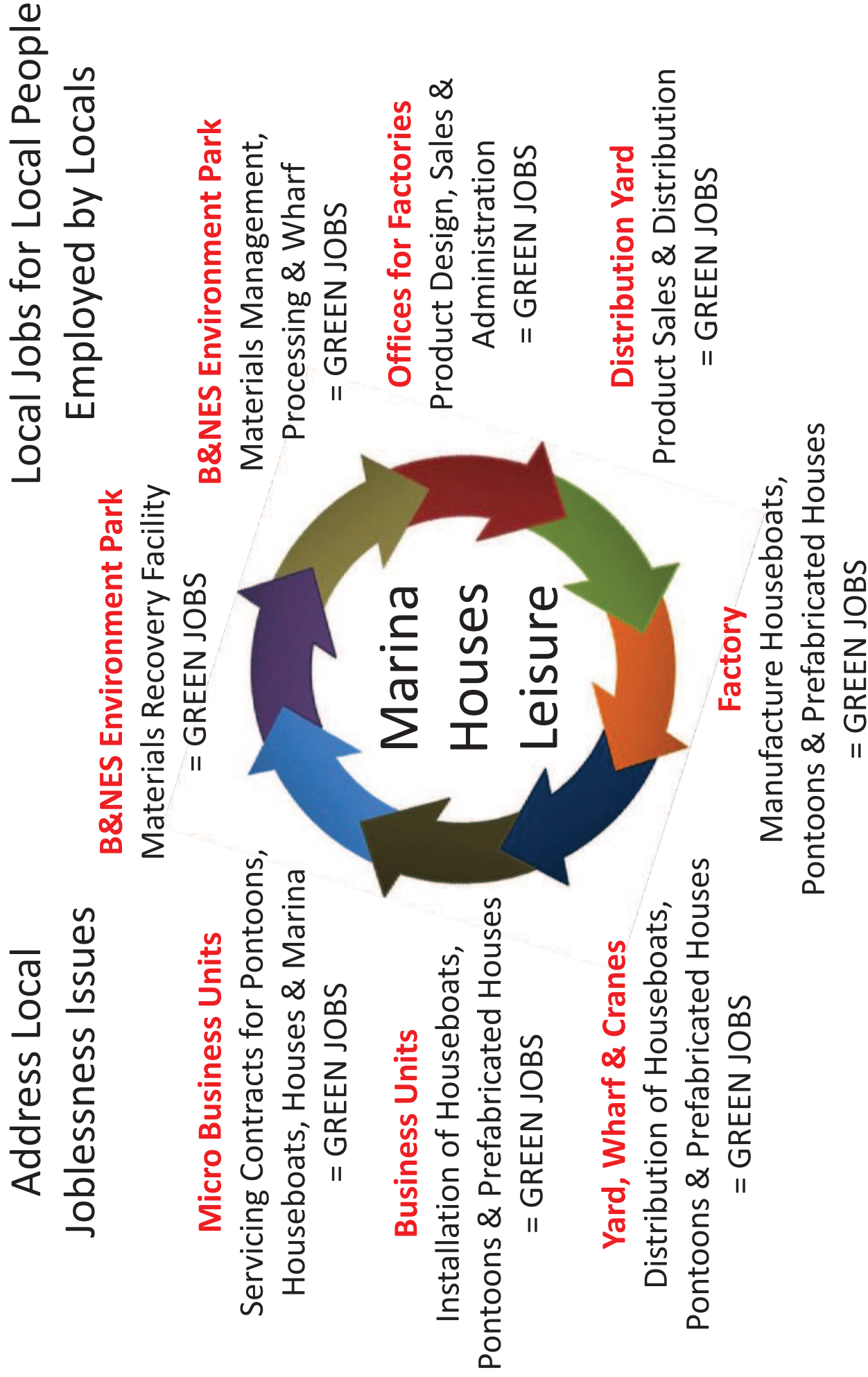
- Focus on eight key priorities
- Support existing regeneration & flood projects
- Grow in Trustees, Board Members and Stakeholders
- Report on TRRT Progress & B&NES River Strategy
- Support John Wilkinson Major Projects and Economic Strategy
- Contribute to the Core Strategy and Placemaking Plan
- Complement WoE Local Enterprise Partnership and B&NES Sustainability Delivery Programmes
- Support Officers, Departments & Agencies secure regional, national and European funds for river projects and schemes
- Promote the Circular Economy & Payments for Ecosystem Services

1. Establish the Boathouse as TRRT Headquarters
2. Administrate TRRT Headquarters and Memberships
3. Investigate Pulteney Weir lock gate, Bath Rugby & B&NES Moorings
4. Facilitate Bath East Marina & Waterside Sports Park/Meadowland
5. Facilitate Broadmead Environment Park and access road
6. Facilitate Avon Valley Marina, Constructed Wetlands & Water Ecology Park
7. Support Green Park Riverside flood conveyance scheme
8. Develop the B&NES River Strategy



- TRRT Private Company Limited by Guarantee
- Business account & legal documents in place
- Seven Trustees and growing number of Board Members
- Delivered Broadmead Peninsula Scoping Study to John Wilkinson
- Refurbishing the Boathouse at Pulteney Weir
- B&NES Task & Finish Group Boat Dwellers and River Travellers
- Established key relationships with:
  - Richard Parry, CEO of the Canal & River Trust (CRT)
  - David Elliott Director of Environment & Assets for Wessex Water (WW)
  - Land Management Working Group with Environment Agency (EA)
- Planning major flood prevention/drought management initiatives
- Presentations to Cabinet, Councils, Officers, Landowners, Stakeholders and peoples of Bath & Keynsham





Boat design by Bath Architect



**Industries**

**BroadQuay Houseboat**

Designed and built to *Passiv* specification using modern methods of construction and incorporating higher recycled content fibre composite materials processed from waste and manufactured on-site



**THE NUMBERS:**

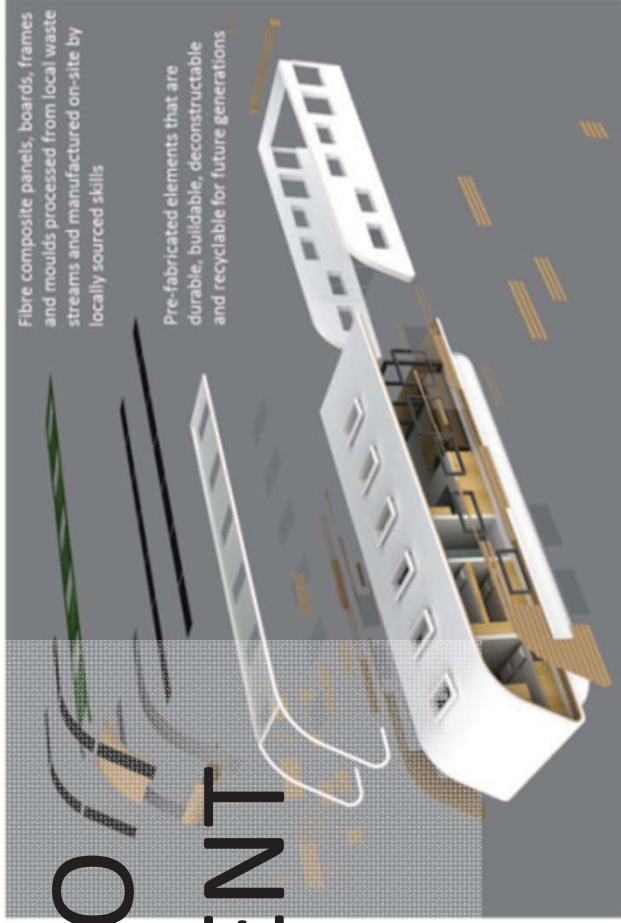
- studio from £68,000
- 1-bed from £95,000
- 2-bed from £128,000

# AFFORDABLE HOMES TO BUILD, RENT AND BUY



**SPECIFICATION:**

- Affordable Homes
- Less than 1% carbon footprint
- Compliant with Part L 2010
- Integral maintenance programme
- Community Heat Grid
- Power, water & waste services
- Fibre composite panels
- Robust hull & mooring
- Low energy LED lighting
- Triple glazing
- Under-floor heating
- Thermal mass
- Solar panels
- High thermal insulation
- Highly detailed finish
- Robust details
- UV tolerant
- Secure by design
- Car parking
- Allotments & Food Hub
- On-site security
- Site management
- Sinking fund



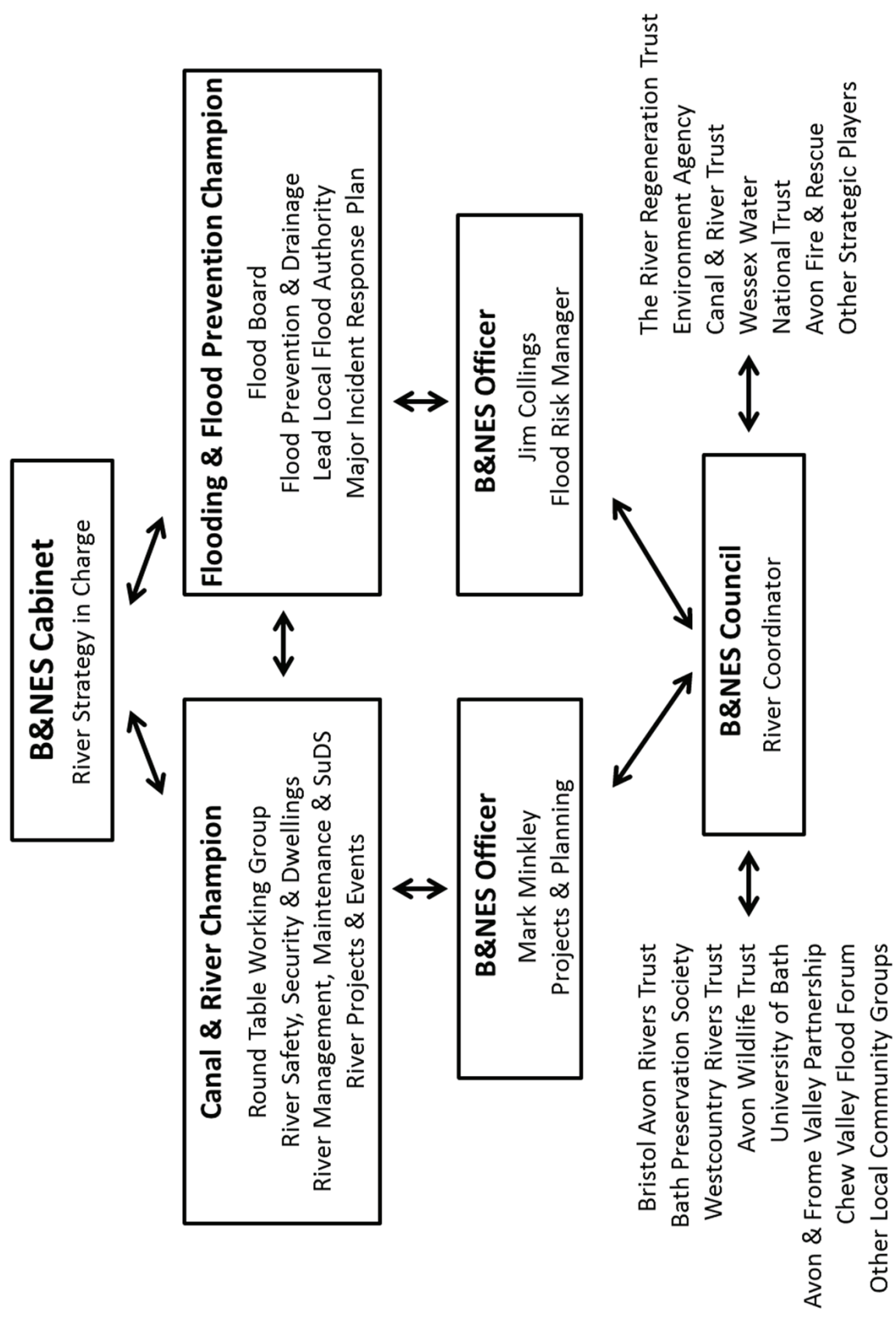
Fibre composite panels, boards, frames and moulds processed from local waste streams and manufactured on-site by locally sourced skills

Pre-fabricated elements that are durable, buildable, deconstructable and recyclable for future generations



"Around 15,000 people live on our waterways and many more would like to do so. The government's commitment to localism could be an opportunity for living on boats to be given a new lease of life."  
Grant Shapps, Housing Minister, 27<sup>th</sup> August 2011

## Proposed Organogram for B&NES River Strategy





Thank You for listening.

## Questions?

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The River Regeneration Trust

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